



TRIMET CAT EXECUTIVE COMMITTEE PLANNING MEETING

Highlights

Tuesday, October 4, 2022

9:30am - 11:30am

CAT

Jan Campbell

Kathryn Woods

Annadianna Johnson

Dave Daley

Patricia Kepler

Adam Kriss

Leon Chavarria

Claudia Robertson

STAFF

Margo Moore

Eileen Collins

Elise Soumokil

Meeting started at 9:33 AM

Opening Remarks, Updates and Issues from CAT Chair

- Some members are interested in a hybrid form of meetings. Margo still waiting for TriMet IT to get Transit Mobility Center meeting room set up with proper equipment. It will probably be a couple more weeks before hybrid meetings become a possibility.

Pending & Open Issues from Trimet Staff

- 11:30 to 12:30 a subset of CAT volunteers will be on a panel presentation for TriMet rider support, on-street customer support staff.
- New Executive Director of Transportation, Inessa Vitko, starting on Oct 17th. Has prior experience working at TriMet and C-Tran.

Other Item:

- Patricia asked if TriMet had any plans to move the location of the transfer point between LIFT and C-Van. Current area is becoming less



safe due to closing businesses. Eileen responded that she would work with the LIFT SQA and C-Tran to look at safer options.

General CAT Executive Committee Discussion

Prioritization of requests to present @ future CAT Meetings

- 6 people have reached out to Margo to present to CAT (Some are TriMet staff and the others are from outside TriMet & CAT). Plan is to stay at least a month ahead in scheduling the presentations. Margo will keep list of waiting presenters and share with CAT executive committee regularly so they can make the agenda.
 - Grant O'Connell- Forward Together
 - Tim Mills- STIF
 - Jesse Stemmier - Bus Shelters
 - Libby Winters & team- Hollywood Presentation
 - TV Highway Presentation
 - Ally Holmqvist-High Capacity Transit Strategy
- Presentations Scheduled so Far:
 - October: Grant O'Connell (High Capacity Transit Strategy)
 - November: Tom Mills (STIF), Jesse Stemmier (Bus shelters)
- How can other CAT members get issues to the Committee to get it on the slate for general meetings?
 - It was decided that 15 minutes will be reserved at beginning of CAT meetings for members to share immediate concerns they would like to see put on the agenda.
 - 10 minute breaks will also be added to these meetings.
- CAT Committee decided to extend meetings half an hour longer to allow for 2 presentations per meeting. More topics can be presented to CAT sooner, and CAT members can be involved in significant development/decisions sooner.
 - Eileen said making CAT meetings longer may lead to less productive use of time. She asked that the committee have a very clear and defined definition of an urgent matter.

Decide on sub-committees vs adhocs. Timelines, who will chair, responsibilities, etc.

- The group discussed how having regularly scheduled Ad Hoc meetings might increase CAT member participation.



- It was debated whether there should be a separate subcommittee meeting for LIFT, as opposed to a single meeting for LIFT, Max, and Fixed route topics.
 - Some CAT members said in the past combined meetings, LIFT would get the least amount of time to present. LIFT also has a lot of features that differ from fixed route/Max.
 - Eileen said she would be happy to provide additional reporting from LIFT if CAT can specify what they would like to see beyond data that is already being provided.
 - Margo and Eileen cautioned that creating more meetings may spread LIFT staff, and CAT, too thin.
- Ultimately Proposed Sub-Committees: 1) Fixed Route/ MAX Services 2) LIFT Program. Jan will bring proposed committees to full CAT to see how many people are interested. Attendees of the meetings will decide what the subcommittee will focus on from the work plan and choose a chair from among CAT members.
- Wayfinding Ad Hoc will continue. Communications Ad Hoc is going into Wayfinding.

October Business Meeting Agenda Planning:

- CAT executive committee decided to start extending meetings to 11:30 AM in November. October business meeting will go until 11 AM.

CAT Executive Meeting adjourned at 11:27

CHAT

from claudia Robertson to everyone: 9:34 AM

Having connection issues. Can't unmute and don't seem to be able to show video either.

from ADAM to everyone: 9:35 AM

I didn't know we had forced mute? Margo has so much power

from ADAM to everyone: 9:38 AM

I don't think that conference room is big enough

from Dave Daley he, him, his to everyone: 9:46 AM



There has to be a way to get more urgent issues to CAT. I've been following Cassie on Twitter and she has had some real problems with the FX2 buses!!

from ADAM to everyone: 9:51 AM

we need to PRIORITIZE information and presentations

from ADAM to everyone: 9:56 AM

But if we are going to have these presentations, we need a to insist on them making it accessible because the last few presentations have not been all that great because words are too small, the presenters don't explain what they are saying

from Dave Daley he, him, his to everyone: 9:59 AM

There is still no real pathway for regular members to get an issue in front of CAT!!

from ADAM to everyone: 10:05 AM

I'm sorry as I'm not understanding why this is still such an issue as we've been doing this for years now

perhaps inviting more staff to exec meetings

from claudia Robertson to everyone: 10:10 AM

Testing the chat

from Margo Moore to everyone: 10:10 AM

got it claudia

from ADAM to everyone: 10:12 AM

I wonder if we need to get more PUBLIC feedback because we need to figure out what the priorities they have

from ADAM to everyone: 10:13 AM

there's no more in talking about something most people aren't affected by

from Kathryn Woods to everyone: 10:14 AM

fixed route, LIFT and technical services

from Kathryn Woods to everyone: 10:14 AM

technical services



from Kathryn Woods to everyone: 10:15 AM

it was about MAX and ended up otyuer rail bus '

from Kathryn Woods to everyone: 10:15 AM

called rail and bis

from Kathryn Woods to everyone: 10:16 AM

I did a LIFT service improvement work group that contributed to the LIFT co mmittee in 1996

from Dave Daley he, him, his to everyone: 10:17 AM

That makes NO sense

from Kathryn Woods to everyone: 10:17 AM

LIFT has very different needs than Fixed or MAX

from Dave Daley he, him, his to everyone: 10:17 AM

Lift is a totally different animal than fixed/rail.

from Kathryn Woods to everyone: 10:17 AM

Only LIFT has eligibility, reservations,

from Margo Moore to everyone: 10:18 AM

but we're still part of the transportation division

from ADAM to everyone: 10:18 AM

Streetcar needs to be brought into TriMet as I don't understand why streetcar uses drivers from Trimet

from Kathryn Woods to everyone: 10:19 AM

Trip by trip is something we could put more emphasis o

from ADAM to everyone: 10:20 AM

Isn't PBOT in charge of a Streetcar? can we get someone from PBOT

from Kathryn Woods to everyone: 10:23 AM



I thought we were trying to get specific committees started not lump everything back together?\

from ADAM to everyone: 10:24 AM

is CAT the only committee that looks at transportation

from Patricia to everyone: 10:26 AM

I do want to add that since Eileen has taken a lead role with Lift that concerns are being addressed much quicker. Eileen has made some wonderful improvements with the program.

from ADAM to everyone: 10:28 AM

the problem seems to be is that I'm not really sure that CAT members who don't ride the LIFT understand what the issues with LIFT are

from Kathryn Woods to everyone: 10:29 AM

the chair for each subcommittee would give a synopsis of what happened to the rest of the meeting

from Patricia to everyone: 10:29 AM

I would like a report on how many passengers used the food delivery service through Lift. I understand why you had to stop it but am wondering how many people are needing to find a new resource for getting groceries

from ADAM to everyone: 10:33 AM

Understand that as much as we want CAT members to focus on the whole, the fact is that everyone has different issues so it's hard for me (personally) to understand what is happening with LIFT

from ADAM to everyone: 10:36 AM

my problem is that that TriMet continuously seems to be subtracting bus stops without reason (I'm sure there is) but the thinking that there is a stop one or two blocks away is still how many thing

from ADAM to everyone: 10:37 AM

the disability passengers are still a "looked over" group

from Eileen Collins mastel to everyone: 10:43 AM

<https://trimet.org/forward/> Forward Together Open house meeting dates and times



from Patricia to everyone: 10:44 AM

Past management really seemed to treat Lift like a burden. We have addressed cuts to service for passengers when they started aligning Lift service with fixed route, passengers with larger mobility devices suddenly being told they could no longer use the service, and the switch to regular eligibility reviews creating barriers for many who just need to get to their appointments.

More recently, thanks to our involvement, I have felt that Lift customers are being treated more respectfully. There are still concerns that come up, for example alternative formats for notification. This is something I had brought up numerous times and had frankly given up. Eileen addressed it and fixed the problem right away when a new person took up the cause.

from Kathryn Woods to everyone: 10:47 AM

i got forward together on an email and they have both subtracted large chunks of service but they have added some services to and they may have not looked at where the LIFT boundaries would be cut

from ADAM to everyone: 10:48 AM

Things do take time but thinks eventually get done

from ADAM to everyone: 10:53 AM

What ever happened to a group called ONI or something that would always attend TriMet Bored meetings

from ADAM to everyone: 10:55 AM

I also feel that CAT seems to finally have a Board member that really seems to push back on things that have direct impacts on disability community

from ADAM to everyone: 10:57 AM

Margo and Jan, I'm very sorry to not get comments in on the work plain but I agree with the focus that what others want

from Dave Daley he, him, his to everyone: 11:09 AM

You're letting TriMet set the agenda by stacking in the presentations that they want to make. What about the issues that we want to hear from them on????

from ADAM to everyone: 11:09 AM

Margo, what are the current presentations and can we prioritize them

from Margo Moore to everyone: 11:10 AM



Grant O'connell: High Capacity Transit Strategy: October

Tom Mills: November : STIF Vote

Jesse Stemmler: Bus Shelters: December

TV Hwy presentation

Hollywood Presentation

High Capacity Transit/Ally Holmqvist

from ADAM to everyone: 11:10 AM

remember we have questions from CAT members and public

from ADAM to everyone: 11:12 AM

it seems like we really need to be tight on time

from Annadiana she/her to everyone: 11:12 AM

do we want CAT members to submit something about their issue PRIOR to the meeting?

from ADAM to everyone: 11:13 AM

that's a good idea as opposed to taking up meetings time

from ADAM to everyone: 11:14 AM

what is happening with TV highway

from Dave Daley he, him, his to everyone: 11:14 AM

Why are we having Mills? Most of us have already been there for the STF/STIF process,

from ADAM to everyone: 11:19 AM

FX and FX2 are TV channels-can we not be more creative with names

from Dave Daley he, him, his to everyone: 11:20 AM

Is Pat Williams going to talk about the security issues for customers versus Tri-Met employees as the last presentation was?

from ADAM to everyone: 11:20 AM

I still can't believe the Portland Streetcar settled on A&B loop

from ADAM to everyone: 11:21 AM



what about the idea of emailing issues instead of doing it in the meeting

from ADAM to everyone: 11:24 AM

we had breaks during the inn person meetings

from ADAM to everyone: 11:24 AM

Margo, where are you in your background

from Kathryn Woods to everyone: 11:27 AM

Please make the new change announced in the public meetings section as well

from ADAM to everyone: 11:27 AM

You don't look a day over 69